



VACANCY

The Commission seeks to recruit an experienced and well-rounded individual to fill the following vacant position within the Technical Services Directorate.

MANAGER – INFORMATION TECHNOLOGY

Reporting to Director Technical Services.

JOB PURPOSE:

To manage the information technology and systems needs of ESCCOM. The Manager – Information Technology will provide leadership and strategic direction in the implementation of IT infrastructure, budgeting, and technology initiatives.

PRIMARY TASKS/RESPONSIBILITIES:

1. Initiate strategies and projects in ICT that will support the achievement of organizational mission, core values and business objectives.
2. Identify and manage relations with all key stakeholders for the IT and IS processes.
3. Ensure adequate ICT policies and procedures are in place and implement approved ICT policy changes.
4. Manage the acquisition and optimal provision of Information technology systems to support the business.
5. Maintain Service Level Agreements (SLAs) with the internal and external customers.
6. Ensure adequate resources are allocated to support projects and manage the IT CAPEX & OPEX budgets.
7. Plan, review and manage systems and information security, disaster preparedness and coordinate business continuity activities for ICT Systems.
8. Continuously carry out IS and ICT research and developments, and advise management on trends and options.
9. Identify, interpret, and evaluate systems and network requirements.

Directors: E.Nathi Dlamini (Chairperson), Loncwala Mahlelela-Ziyane, Joseph Waring, Company Secretary: Ozzie Thakatha.

10. Support remote control users via software and telephone.
11. Assist in monitoring network performance, security and IT infrastructure.
12. Carry out any other job-related tasks as may be assigned by the supervisor.

EDUCATION & PROFESSIONAL QUALIFICATIONS:

- Bachelor's degree in Computer Science, Information Technology, Information System, Computing or an equivalent.
- IT Industry Certifications, with specific bias to Infrastructure and planning and administration. e.g. CCNA ,CCNP, Network+, MCP (Networking options), etc.
- Master's degree in Computer Science, Information Technology, Information System, Computing or an equivalent.

WORKING EXPERIENCE:

- Five (5) years' experience in ICT systems and network administration, maintenance, development or support.
- Three (3) years' experience in a managerial role.

SKILLS AND ATTRIBUTES:

- Strong analytical and problem-solving skills.
- Familiarity with telecommunications standards and regulations is a plus.
- Excellent written and verbal communication skills.
- Ability to work collaboratively in a team environment.

APPLICATIONS:

Written applications, clearly stating the position applied for, should be emailed to recruitment@esccom.org.sz by close of business on Friday, the **5th June, 2026**, together with detailed resumes and proof of academic qualifications.

Applications should be addressed to:

Director Operations
Eswatini Communications Commission
Plot 11/850, MR103
Ezulwini

Only shortlisted candidates will be contacted. Should you not be contacted within 14 days after the deadline, please consider your application unsuccessful.

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